# Annual Report 2018-2019

LIVINGSTON COUNTY CATHOLIC CHARITIES HELPING LIVES GROW

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### **OUR MISSION**

The Mission of Livingston County Catholic Charities is the work of the Catholic Church, to share the love of Christ by performing the corporal and spiritual works of mercy.

### **VISION STATEMENT**

Livingston County Catholic Charities aims to provide human services to Livingston County residents regardless of race, gender, religion, age, disability or financial ability.

### **Reflections...** from the President and Executive Director

Life at Livingston County Catholic Charities continues to be very active in both our programs and long-term planning.

On December 31, 2018 we lost several Board Members who reached their nineyear maximum term limit. Donna England, Gerry Munsell, Don Wilson, Fr. David Speicher and Terese Gainer each made significant contributions to the agency. Donna and Gerry each served multiple terms as Board President, Donna also served several terms as Board Treasurer and Don served as the Board Secretary. Terese served as the Vice President early in her tenure. Each of these members also served on various Board committees. Fr. David served as an ambassador for us with the other Catholic Pastors, the Vicariate Council and representing the agency at a variety of community functions. We are very grateful for the leadership that each provided and are very pleased that each continues to be involved with the agency on committees and as volunteers.

The various LCCC programs collectively served over 3,000 people again this year. This total has been fairly constant for us the past several years. Consistent with the last several years, over two-thirds of our program clients are below 150% of the federal poverty level and only 30% identify themselves as Catholic. These figures underscore our on-going commitment to serve all of Livingston County, with a special mission to those of low income and who may otherwise be under-served.

In addition, two agency programs serve the broader community and not specific clients. These two program areas, Substance Abuse Prevention and the Prevention of Elder Abuse, Neglect and Exploitation (PEANE), are designed to provide community impact and reach thousands through the delivery of critical messages.

LCCC has been providing administrative support to another local non-profit, Special Ministries of Livingston County (SMLC) this past year. For the coming year, LCCC will employ the SMLC coworkers and manage the SMLC services. If this year goes well, then SMLC will permanently become an agency program. SMLC provides social, recreational and faith formation services for adults with developmental disabilities. We are pleased to include this needed service within our mission to serve the under-served.

The LCCC Board of Directors and administration are moving closer to finalizing a plan to meet the agency's long

(continued on page 7)

### YOUR SUPPORT HELPS KEEP FAMILIES TOGETHER!

"Mom helped raise my children - she DESERVES to live in her home!"

"My mom was my best friend and partner in helping to raise my children after I lost my husband. Now she has dementia. She deserves to remain in her home with me caring for her. Because I work 5 days a week, couldn't leave her home alone and am the sole financial earner, I needed to find a safe place for mom during the day. Be Our Guest Adult Day was a life-saver!"

Your donations help to provide a safe place for those living with Alzheimer's and forms of dementia. "The cost-share fee scale allows me to continue to work while mom is in a safe place and she loves it. Mom talks about winning at Bunco and loves the music therapy. I don't have to worry about her being up at night because she comes home exhausted and happy."- Melanie

Read more inside about how your dollars make a difference...

# PROGRAMS: STATISTICS AND OUTCOMES

#### **MENTAL HEALTH & SUBSTANCE ABUSE COUNSELING**

Nationally accredited family agency offering counseling for individuals, groups, couples, families and children. Individual and group substance abuse therapy provided following an initial assessment and determination of appropriate level of care.

- Provided services to 319 people through 235 substance abuse counseling cases; 616 people (424 adults and 192 children/adolescents) through mental health counseling.
- Provided a total of 2,984.5 units of outpatient substance abuse counseling; total of 7,116.5 units of outpatient mental health counseling.
- 82% of Mental Health clients report developing healthier coping skills, 65% report learning to express their feelings more appropriately.
- Of the Substance Abuse Treatment clients completing treatment, 87% report having healthier coping skills, 74% report feeling mentally healthier and 69% report making healthy choices.
- 49% of Substance Abuse Treatment clients and 38% of Mental Health Counseling clients report living below 150% of the national poverty level.

Client story: A client was referred by his parole agent for mental health counseling due to a history of depression and difficulty managing his feelings, particularly his anger. He attended therapy while he worked to complete his transition back from incarceration. As he progressed in counseling, he reported an increased ability to identify and manage his feelings without resorting to angry behavior.



He obtained and maintained employment throughout his counseling experience. At the time of completion of treatment, the client expressed gratitude for the coping strategies he had learned, and that he felt like a successful person for the first time in his life. He shared that others were noticing the positive changes he had made.

#### **CASE MANAGEMENT & PEER SUPPORT OUTCOMES**

Services to assist individuals and to determine readiness for treatment and provide support during treatment.

- 99 persons attended engagement groups and there were 94 new ROSC intakes.
- 1,587 units of service hours were provided through 150 Engagement Group sessions.
- In addition to the Engagement Groups, 2,579 additional contact hours were provided by the Case Manager and Peer Coaches.
- 99% of the clients served reported incomes below 150% of the national poverty level.

#### SUBSTANCE ABUSE PREVENTION

Communities Mobilizing for Change in partnership with the Livingston County Community Alliance (LCCA) and the Livingston Community Prevention Project (LCCP).

- LCCC continues to partner with the MI State Police to conduct alcohol compliance checks at local licensed liquor retailers with a compliance rate of 89% (16% increase over last year).
- Over 1,732 lbs. of medication (72% increase) were collected through the Big Red Barrel this fiscal year.
- LCCA Safe Homes program a county-wide effort to change parental norms towards youth substance use recruited 35 additional homes into the program for a total of 105 homes.
- Project Sticker Shock, held in conjunction with Livingston County Sheriff's Dept., Pinckney Community Schools, Community Mental Health, Livingston County Juvenile Drug Court and students associated with the Liv. Community Prevention Project,

had 16 students place stickers in over 23 county liquor stores. The stickers remind buyers that it is illegal to purchase alcohol for minors.



#### PARISH MINISTRY

A Lasting Promise Marriage Preparation Classes and Catholic Council on Aging.

- 57 couples completed A Lasting Promise Marriage Preparation.
- LCCC partners with the Livingston Region Catholic Council on Aging to facilitate the Lenten Retreat, Annual Picnic, Senior Appreciation Mass & Luncheon, and the Thanksgiving Celebration for older adults, hosting several hundred annually.

#### **BE OUR GUEST ADULT DAY**

A supportive and caring environment for memory impaired adults who would benefit from a structured day setting. Our goal is to provide meaningful services that enrich the lives of older adults, families and caregivers.

- BOGADS served 57 guests and their families, providing 17,646 units of service.
- 90% of program Guests attained socialization goals within their socialization plans.
- 95% of the caregivers reported decreased stress.
- 95% of the caregivers of program Guests report participation in the program directly contributes to their loved one remaining at home.

Client quotes: "My mom looks forward to the social experience, holiday parties, staff, arts & crafts, snacks. I would say her smile means they are all a #1 experience."; "Everyone is wonderful and caring with a dedicated focus on not only the needs of the guests but those of the family members as well. Thank you!"

# PROGRAMS: STATISTICS AND OUTCOMES

#### FOSTER CARE AND ADOPTION

Providing temporary care for children while working toward family reunification with biological family or creating an adoption plan.



- 35 children served through a total of 9,425 days of foster care.
- 5 children were adopted (by a relative or the foster parents), 1 was transferred to another foster care program, 1 transitioned to independent living, 1 escalated to residential and 1 returned to their birth parents.
- LCCC has 18 licensed foster families and continues to recruit and license more.

#### **SENIOR SERVICES**

Seniors

Resources

**Resource Advocacy** - Providing support and information on resources available in the community and state for individuals 60 years and older.

- 100% of the seniors served reported satisfactorily accessing the needed resource(s).
- 93% report that the services provided through this program allow them to remain in their home safely.
- 1067 clients were served this fiscal year through 1,639.75 units of service; 51% of clients served live at or below 150% of the national poverty level.
- Resource Advocates provided benefit explanations, eligibility, comparisons, assists and enrollments in the following programs; Medicare Part A and B, Low Income Subsidy, Medicare Part D, Extra Help, Medicare Advantage, Medigap, Medicaid, and Medicare Select, on 1446 occasions.

Client Quotes: ""LCCC's staff is very helpful and knowledgeable and gave me peace of mind."; "They had answers for the questions I didn't know to ask. Very friendly, compassionate, understanding and let me maintain my dignity."; "Blessed with people I can trust."

**Volunteer Caregiver Program** - Volunteer Services designed to assist older adults to remain independent and in their own homes with grace and dignity.

- 95% of seniors served feel the services received allow them to live independently and safely in their homes.
- 30% of seniors live below 150% of the national poverty level.
- Volunteers provided 776 rides for a total of 25,906 miles, 234 hrs. respite services (20% increase) and 382 hrs. of friendly visits to a total of 74 seniors (36% increase).
- Trained 11 new volunteers, for a program total of 42 active volunteers.

VCP Story: One of our participants recently moved to Michigan to live with his 90-year-old mother. He is an older gentleman with a visual impairment and neither he, or his mother, are able to drive. Our volunteer provides regular transportation for shopping and doctor appointments. Due to his limited sight, it is very challenging for him to read items in the grocery store. Our volunteer will spend two to three hours with him in the grocery store assisting him with finding items along with reading labels and ingredients when needed. With the assistance of our volunteer, he and his mother can live in their own home and safely navigate the community.

#### Prevention of Elder Abuse, Neglect, and Exploitation -

Providing outreach and education campaigns to increase public awareness of elder abuse and how to prevent it.

- Elder Abuse Coalition in Livingston County meets quarterly

   which includes the Livingston County Prosecutor's Office,
   Prosecuting Attorneys Association of Michigan PREVENT
   Elder Justice Initiative, Fowlerville Chief of Police,Lake
   Shore Legal Aid, Local Ombudsman, Michigan Adult
   Protective Services, Legal Services of South Central
   Michigan and two senior representatives.
- The agency and coalition have provided 341 individuals with education and awareness through one on one appointments, and 5 presentations.
- New Contacts 7 local banks, 9 local police depts, 6 libraries, 3 physician offices, 1 pharmacy, 8 local churches, 3 senior housing complexes, and St Joseph Livingston Hospital
- 90% of attendees reported increased understanding of and ability to recognize elder abuse and reporting procedures.



### MARK YOUR CALENDARS

**Dementia Specific Caregiver Support Group** - 1st Tuesday & 3rd Wednesday of each month at 4:30pm.

**Caregiver Support Activities** - new events are added monthly to LCCC website.

Foster Care & Adoption Information - 3rd Monday of each month at 5:00pm.

**Medicare Part D Enrollment Assistance** - Oct. 15 to Dec. 7, 2019, Call LCCC at 517-545-5944 for an appointment.

**Caring for the Caregiver** - workshop in partnership with SELCRA, Nov. 13, 2019.

Senior CCA Thanksgiving Luncheon - Nov. 7, 2019, 11:00am mass, with lunch to follow at St. Joseph in Howell.

**Christmas Blessing Project** (serving low income & homebound seniors) donation collection begins - Nov. 10 to Dec. 6, 2019.

Salute to the Stars & 35<sup>th</sup> Anniversary Celebration - March 14, 2020 at Crystal Gardens.

Visit www.livingstoncatholiccharities.org for more info.

# + DONORS

**Donor Gifts from July 2018 to June 2019 -** Thank you to ALL donors - we are truly grateful for all of your generous contributions to LCCC. In addition to the donors listed are those who wish to remain anonymous and those making a gift though a church or other group. If we have missed someone, please accept our apology, and let us know so that we can correct our records.

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May they all be rejoicing in the love of our Lord.

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### A LASTING LEGACY

Considering making a Charitable Bequest in your will to bestow on LCCC to assist our ability to serve future generations of those who turn to us in their time of need? Please feel free to contact Mark or Julie with any questions or desires regarding your interest in leaving a lasting legacy with LCCC. Additionally, please discuss your decision with your financial advisor or attorney for information on how to add LCCC to your will.

Leaving a Bequest makes it easy to help your favorite charity without dipping into your income or savings.

### **Reflections** (continued from front cover)

term occupancy needs. We have spent the past couple of years gathering information and studying a variety of options. We are at a point of formally requesting approval and support from the Diocese of Lansing during the fall of 2019. Expect a big announcement in 2020.

We are grateful to our donors, our volunteers and everyone in this community who supports us through time, talent, treasure or prayer. Board and coworkers are very passionate and excited about the continued good works we can do in the community with your support.

Kendall & Claudette Wilkinson Karen & John Willette Robert & Judy Williams Karen Williams Thomas & Joyce Wilson Karen & Albert Wirth Lawrence & Norene Wise Arnold & Louise Wise Judith & William Wismont Karen Witek William & Margaret Withorn Robert & Maureen Wittmann Geoffrey & Joan Wizgird Elsa-Jean & Michael Wlezniak Nancy & Michael Wolanin Doreen & Mark Wolf Phillip Devon & Erin Kelly Wolfe Barry & Mary Wood Larry Wooden June & Lawrence Woodman George & Judith Woods Leonard & Karen Legassick Wozniak Karen & Vernon Wright Edwin & Constance Wright

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# SPECIAL GRANT FUNDS AT WORK ...

Funding for the second year of a twoyear grant from the Ralph C. Wilson, Jr Foundation provided support for our three Senior Services programs – Resource Advocacy, Volunteer Caregiver and Be Our Guest Adult Day. The funding supports general operations of programs serving local caregivers of seniors.

Additionally, LCCC received grant funding from the Harry A. & Margaret D. Towsley Foundation and the CPPS Heritage Mission Fund which both provide LCCC with significant support as we serve individuals and families who struggle with addiction. The grant funds will be used to help fill the gap LCCC experiences in funding for substance abuse counseling services offered on a sliding fee scale for the uninsured. Funds will also assist with gaps experienced due to lower third-party insurers' provider reimbursement contract rates.







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# A big THANK you to all of our Community Partners and Funders! Your donations, support and prayers allow LCCC to provide services and help to the indigent, connect seniors to resources, aid children in unsafe conditions and more!

44th Circuit Court; 53rd District Court; Area Agency on Aging 1-B; Arthur Murray Dance Studio; Bredernitz Wagner & Co. PC; Bristol-Myers Squibb; Coalition of Oral Health for Aging; Community Mental Health Partnership of SE Michigan; Corrigan Oil II; CPPS Heritage Mission Fund; CSS of Washtenaw; Daughters of Isabella Society—St. Augustine; Dearborn Sausage Co.; Dell Employee Giving; Diocese of Lansing; DTE Energy Foundation; Eagle Express Liguor & Deli; EctoHR Inc.; Extreme Machine; First Presbyterian Church of Brighton; Frontal Lobe Coworking; Genentech Inc.; Gift of Joy Dance Studio; Hamburg Twp. Senior Center; Harry A. & Margaret D. Towsley Foundation; Hartland Lions Club; Hartland Senior Center; Hartland Women's Club; Holy Spirit Catholic Church, Catholic Women's Guild & School; Howell Soft Cloth Car Wash; Illinois Tools Works Fdn; K of C #11761; K of C #13450; K of C #2050; K of C #2659; K of C #7304; K of C #7891; K of C #8169; K of C #8605; K of C Council #12295; Karen Bergbower & Assoc.; Kensington Wood High School; Key Development Center; Kindred Hospice; Busch's -Pinckney; Kroger Employees - Brighton; KWR Home Services; Ladies Ancient Order of the Hibernians; Lawrence Auto Body, Inc.; Livingston Catholic Council on Aging; Livingston County; Livingston Cty. Community Corrections; Livingston Cty. Community Mental Health; Livingston Cty. Consortium on Aging; Livingston Cty. Dept. of Public Health; Livingston Cty. HSCB; Livingston Cty. Sheriff's Department; Livingston Cty. United Way; Love INC.; Lowry Solutions, Inc.; Marion Twp. Hall; MATEM LLC; Meals on Wheels; Medilodge of Howell; Michigan Catholic Conference; Michigan Dept. of Corrections; Michigan Dept. of Health & Human Services; Michigan Dept. of Transportation; Michigan Health Endowment Fund; Michigan State Police – Brighton Post; Micro Works Computing, Inc.; Old Oak Financial Planning, Inc.; OLHSA; Pathfinder Middle School; Perspective Therapy Services; Pinckney Chrysler Jeep Dodge Ram; Pregnancy Help Clinic; Ralph C. Wilson, Jr Foundation; Richard Lim Photography; Right at Home Senior Care; Robert W. & Maxine C. Parker Fdn; Second Chance Support Network; St. Agnes Christian Service & Religious Ed; St. Augustine Church; St. John Episcopal Church; St. John the Baptist Church; St. Joseph Church, School & Quilters; St. Joseph Mercy Health System. St. Mary Magdalen Church; St. Mary's School, Men's Club & Religious Ed; St. Patrick Church & School; Storm Chiropractic, Sloan & Associates CPA LLC; Suburban Shipping LLC; Swallow Family Foundation; The Dance Project; Unilock of Michigan, Inc.; Universal Container Corp.; UW of Dallas; UW of Greater Dayton Area; UW of Greater Milwaukee; UW of S.E. Michigan; UW of Washtenaw; Westwind Social Club II.

## 2018-2019 Agency Operations Budget

Sources of Revenue Gov't Grants & Contracts Program Service Fees Other Fund Development Loaves & Fish United Way	<b>\$2,956,760</b> \$1,676,384 \$672,224 \$216,180 \$144,389 \$99,750	<b>Program Expenditures</b> Substance Abuse Prevention Foster Care Mental Health Be Our Guest Adult Day Substance Abuse Treatment	<b>\$2,905,329</b> \$618,337 \$548,545 \$462,684 \$318,830 \$257,275
Diocese of Lansing Endowment & Other Interest In-Kind	\$79,743 \$57,167 \$10,923	Management & General Substance Abuse Case Management Fund Development Adoption Resource Advocacy	\$126,813 \$119,770 \$116,440 \$86,018 \$78,131
People Served - 3,100+ Volunteers - 92	Staff - 54	Volunteer Caregiver SIM Transfer to Savings Parish Ministry Elder Abuse Prevention	\$68,262 \$45,551 \$23,000 \$18,629 \$17,044

Livingston County Catholic Charities 2020 E. Grand River, Suite #104, Howell, MI 48843 Phone: 517-545-5944, Fax: 517-582-8275, www.livingstoncatholiccharities.org Be Our Guest Adult Day Service Phone: 517-546-9910