LIVINGSTON COUNTY CATHOLIC CHARITIES HELPING LIVES GROW

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OUR MISSION

The Mission of Livingston County Catholic Charities is the work of the Catholic Church, to share the love of Christ by performing the corporal and spiritual works of mercy.

VISION STATEMENT

Livingston County Catholic Charities aims to provide human services to Livingston County residents regardless of race, gender, religion, age, disability or financial ability.

Annual Report 2017-2018

Reflections... from the President and Executive Director

This past year has seen a great deal of activity here at LCCC. While most of it has been related to our program services, we've had some significant administrative success as well.

First, we completed the 2014-17 Strategic Planning cycle, accomplishing many of our goals for the four year period. This included the addition of the Prevention of Elder Abuse, Neglect and Exploitation (PEANE). After two years, PEANE has provided workshops, presentations and related information to over 600 people, has formed a strong and diverse advisory body, and has brought this critical issue to the attention of the broader community. In addition, we've seen the demand for our Be Our Guest adult day service grow to the point that the program is at capacity on a regular basis.

Board Members and Coworkers actively participated in the development of a new Strategic Plan, covering our fiscal years through June 30, 2022. This plan includes building on the successes of the previous goals, and identifies many new objectives to support goal attainment. One important goal for us is our message to the broader community. Despite only 30% of the people served identifying as Catholic, some Livingston County residents continue to believe that we only serve Catholics. Similarly, while 2/3rd of the people served are of low or marginal income, 1/3rd are not. LCCC has a special mission to serve the under-served, but we are here for all Livingston County residents, including those of middle or higher income levels. During the past year, our coworkers served well over 3,000 people in our diverse array of services.

We are very grateful to the Loaves & Fish donors who collectively donated over \$150,000 to the agency. 100% of the Loaves & Fish gifts go into our program services. This was also a good year for grant writing and our Salute to the Stars annual event, with each meeting the annual fiscal goal. The growth in this year's budget helped to offset the struggles from prior years.

We are grateful to our donors, our volunteers and everyone in this community who supports us through time, talent, treasure or prayer.
 We could not do our work without this continuing support.
 This gratitude includes the 13 current board members, our 45 coworkers, the 8 parishes of the Livingston Vicariate and the Diocese of Lansing.

COMBATING THE OPIOID EPIDEMIC IN OUR COUNTY!

LCCC offers Substance Abuse Treatment and a Drop-In Engagement Group for those who are struggling with addiction. The group is free, open to everyone and helps them to connect to treatment programs to aid in successful recovery. LCCC also provides Substance Abuse Prevention in our communities and schools through our activities with the Livingston County Community Alliance (LCCA), The Big Red Barrel, Livingston Community Prevention Project (LCPP) and Communities Mobilizing for Change on Alcohol (CMCA). A current activity includes visiting medical facilities to educate and discuss their use of MAPS (MI Automated Prescription System) to assist in the prevention of over-prescribing controlled substances. It's also a tool to assess patient risk. Read more prevention efforts inside...

PROGRAMS: STATISTICS AND OUTCOMES

MENTAL HEALTH & SUBSTANCE ABUSE COUNSELING

Nationally accredited family agency offering counseling for individuals, groups, couples, families and children.

- Provided services to 383 people through substance • abuse counseling; 835 people through mental health.
- Provided a total of 3009 units of outpatient substance • abuse counseling; total of 6231 units of outpatient mental health counseling.
- 93% Mental Health clients report healthier coping skills, • 76% report expressing their feelings more appropriately.
- 90% of Substance Abuse clients report having healthier • coping skills, 71% report feeling more mentally healthier and 75% report making healthy choices.



Client Story: Keith became addicted to heroin and woke up every day looking for it – his addiction was out of control. He became self-destructive, depressed and began to isolate himself. He was in denial about the devastation it was creating in his family, with his job and within himself. Keith said, "getting into trouble was the best thing that ever happened to me!"

Keith found himself in trouble with the

law and was sent to rehab. It wasn't working so he chose jail with the hopes of changing his life. Unfortunately, after getting out of jail, like many without a support system, he went back to his old friends and way of life.

Keith relapsed and found himself again in front of the judge who pulled him aside and gave him several local options for treatment. Keith didn't want to be like several friends who had died of overdose. He chose to begin treatment through LCCC's Engagement Group and was eventually moved into individual therapy and group therapy. Keith said, "I went to other facilities and did everything required. Nothing helped till LCCC."

He chose LCCC because of their reputation and *"they were affordable"* for someone without an income. I was welcomed with open arms."

Keith celebrates over one-year clean now and is excted about the changes in his life - his upcoming wedding and new business.

PARISH MINISTRY

We Care Marriage Preparation Classes and Catholic Council on Aging.

- 57 couples completed We C.A.R.E. Marriage Preparation.
- LCCC co-workers and board members joined local parish-• ioners twice to visit the farmworkers at Buurma Farms.
- LCCC partners with the Livingston Region Catholic Council on Aging to facilitate the Lenten Retreat, Annual Picnic, Senior Appreciation Mass & Luncheon, and the Thanksgiving Celebration for older adults, hosting several hundred annually.

SUBSTANCE ABUSE PREVENTION

Communities Mobilizing for Change in partnership with the Livingston County Community Alliance (LCCA) and the Livingston Community Prevention Project (LCCP).

- LCCC continues to partner with the Michigan State Police to conduct alcohol compliance checks at local licensed liquor retailers with a compliance rate of 78%.
- Over 1,007.8 lbs. of medication was collected through the Big Red Barrel this fiscal year.
- LCCA initiated Safe Homes a county-wide effort to change parental norms towards youth substance use.
- Secured a 5-year federal grant from Drug Free Communities to empower youth to address underage drinking, youth marijuana use and the opioid epidemic.
- Project Sticker Shock, held in conjunction with Livingston County Sheriff's Dept., Pinckney Community Schools, Community Mental Health, and students associated with the LCPP, had 15 students place stickers in over 25 County liquor stores. The stickers remind buyers that it is illegal to purchase alcohol for minors.

BE OUR GUEST ADULT DAY

A supportive and caring environment for memory impaired adults who would benefit from a structured day setting. Our goal is to provide meaningful services that enrich the lives of older adults, families and caregivers.

- BOGADS served 51 guests and their families, providing 17,373 units (36% increase) of service.
- 100% of program Guests attained socialization goals.
- 90% of the caregivers reported decreased stress in their lives.
- 90% of the caregivers report participation in the program directly contributes to their loved one remaining at home.

Client quotes: "Excellent program!!! It was a lifesaver for us!"

"The staff at Be Our Guest are so important in Mom's life."

"...it was helpful to have 3 hours just for me...it helped with my patience..."



PROGRAMS: STATISTICS AND OUTCOMES

SENIOR SERVICES

Volunteer Caregiver Program - Volunteer Services designed to assist older adults to remain independent and in their own homes with grace and dignity.

- 100% of seniors served and 90% of the caregivers feel these services allow them to live independently and safely in their homes.
- 62% of seniors live at or below 150% of the national poverty level.
- Volunteers provided 640 rides for a total of 28,765 miles, 186 hours of respite services and 319.5 hours of friendly visits to a total of 47 seniors.
- LCCC has 44 active volunteers.

Client Quotes: "Could not have survived without LCCC's help."; "Very helpful, can't drive to Ypsilanti."; "Everyone is wonderful, love my volunteer, great to talk to."

Resource Advocacy - Providing

support and information on resources available in the community and state for individuals 60 years and older.

- 100% of the seniors served reported satisfactorily accessing the needed resource(s).
- 1049 clients were served through 1,424.25 units of service;
 69% of clients live at or below 150% of the national poverty level.
- LCCC Older Adult Specialists helped 755 people with Medicare benefit explanations and comparison of coverage. Of those changing plans during open enrollment, the cumulative savings was \$3,728,135.40 through



LIS, MSP, PDP and Medicaid assistance in accordance with AAA1-B calculations.

Client Quotes: "Appreciate help getting Medicaid, MSP and LIS. Now I have \$164 a month extra and no more medical bills. Huge thanks."; "Everything is confusing to me, I appreciate the help."

Prevention of Elder Abuse, Neglect, and Exploitation -

Providing outreach and education campaigns to increase public awareness of elder abuse and how to prevent it.

- Developed Elder Abuse Coalition in Livingston County which includes the Livingston County Prosecutor's Office, Community Mental Health Senior Reach, Prosecuting Attorneys Association of Michigan – PREVENT Elder Justice Initiative, Diocese of Lansing, a local financial advisor, Lake Shore Legal Aid – Local Ombudsman, Michigan Adult Protective Services, Legal Services of South Central Michigan and two senior representatives.
- Recruited and trained 3 volunteers to conduct presentations.

- The agency and coalition have provided 693 individuals with education and awareness through 21 presentations.
- In April 2018, LCCC and the P.E.A.N.E. Project Coalition hosted their first seminar.
- 80 % of attendees reported increased understanding of and ability to recognize elder abuse and reporting procedures.

FOSTER CARE AND ADOPTION

Providing temporary care for children while working toward family reunification with biological family or creating an adoption plan.

- 37 children served through a total of 10,029 days of foster care.
- 8 children were adopted, 1 returned to residential and 7 returned to their birth parent or other relative.
- LCCC has 15 licensed foster families.

CASE MANAGEMENT & PEER SUPPORT OUTCOMES

Individual and group substance abuse therapy provided following an initial assessment and determination of appropriate level of care.

- Provided 5996 units of service (48% increase) to 167 participants through the LCCC Recovery Team.
- 2,127 units of service hours were provided through the Engagement Group sessions.
- 3548 hours (48% increase) through 532 contacts (72% increase) were provided by the Case Manager.

MARK YOUR CALENDARS

Dementia Specific Caregiver Support Group - 3rd Wednesday of each month at 4:30pm.

Foster Care & Adoption Information - 3rd Monday of each month at 5:00pm.

Medicare Part D Enrollment Assistance - Oct. 15-Dec. 7, 2018, Call LCCC at 517-545-5944 for an appointment.

Senior CCA Thanksgiving Luncheon - Nov. 14, 2018 at St. John the Baptist.

Christmas Blessing Project (serving low income & homebound seniors) donation collection begins - Nov. 10 to Dec. 10, 2018.

Salute to the Stars & Celebrity Dance Competition -March 9, 2019 at Crystal Gardens.

Visit www.livingstoncatholiccharities.org for more info.



+ DONORS

Donor Gifts from July 2017 to June 2018 - Thank you to ALL donors - we are truly grateful for all of your generous contributions to LCCC. In addition to the donors listed are those who wish to remain anonymous and those making a gift though a church or other group. If we have missed someone, please accept our apology, and let us know so that we can correct our records.

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Remembering Loved Ones - Memorial Donations made in memory of:

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May they all be rejoicing in the love of our Lord.



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Considering making a Charitable Bequest in your will to bestow on LCCC to assist our ability to serve future generations of those who turn to us in their time of need? Please feel free to contact Mark or Julie with any questions or desires regarding your interest in leaving a lasting legacy with LCCC. Additionally, please discuss your decision with your financial advisor or attorney for information on how to add LCCC to your will.

Leaving a Bequest makes it easy to help your favorite charity without dipping into your income or savings.





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2017-2018 Agency Operations Budget

Sources of Revenue \$2,839,988.28 **Program Expenditures** \$2,743,899.00 **Program Service Fees** \$604,917.50 Child Welfare \$684,603.00 Govt. Grants & Contracts \$1,584,713.46 Substance Abuse Prevention \$463,170.00 Other Fund Development \$251,338.96 Mental Health \$429,146.00 Loaves & Fish Appeal \$159,039.34 Be Our Guest Adult Day \$313,902.00 United Way \$107,919.55 Substance Abuse Therapy \$271,097.00 Diocese of Lansing \$79,519.67 Substance Abuse Case Mgt. \$175,335.00 \$35,499.85 Endowment & Other Interest Fund Development \$108,110.00 \$17,039.93 In-Kind Management & General \$107,835.00 Resource Advocacy \$87,256.00 Volunteer Caregiver \$73,536.00 Staff - 45 People Served - 3,876 Volunteers - 85 Parish Ministry \$18,384.00 <u>....</u>....................... Elder Abuse Prevention \$11,524.00 T n Ún i

Livingston County Catholic Charities 2020 E. Grand River, Suite #104, Howell, MI 48843 Phone: 517-545-5944, Fax: 517-582-8275, www.livingstoncatholiccharities.org Be Our Guest Adult Day Service Phone: 517-546-9910