

Annual Report 2016-201

LIVINGSTON COUNTY CATHOLIC CHARITIES

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OUR MISSION

"The Mission of Livingston County Catholic Charities is the work of the Catholic Church, to share the love of Christ by performing the corporal and spiritual works of mercy."

VISION STATEMENT

Livingston County Catholic Charities aims to provide quality human services to Livingston County residents regardless of age, race, religion, gender, disability and financial ability.

Livingston County Catholic Charities

2020 E. Grand River Suite 104 Howell, MI 48843 Phone: (517) 545-5944 Fax: (517) 545-7390 www.livingstoncatholiccharities.org

> **Be Our Guest** Phone: 517-546-9910

Reflections.... from the Administration & the Board of Directors

Every four years, our agency undergoes re-accreditation by the Council on Accreditation; the standard bearer of quality management and service delivery for the industry of children and family services. Our site visit was just completed in September and while we haven't received the final report, the feedback on our programs and staff was very positive and we fully expect to be re-accredited for another four years. We are proud of being one of the very few nationally accredited non-profits within Livingston County. With this re-accreditation, we also enter a new planning cycle, one in which we will continue to explore our future; to grow, to best meet community need and to strengthen our long-term foundation.

Throughout this Annual Report you can see the highlights from each of our programs. You will see that each program area continues to place a high priority on our clientele achieving the goals that they set for their services. Our coworkers continue to serve about 2,500 people in our diverse array of services.

One new program began this year, Prevention of Elder Abuse, Neglect and Exploitation. This was a three year grant awarded by the Area Agency on Aging 1-B to form a local task force and develop community education about this important issue. Several community partners including law enforcement, Adult Protective Services, service providers and concerned citizens have joined us in this endeavor.

Our Foster Care and Adoption services continue to grow and respond to local children and families. With our gratitude to the Kellogg Family Foundation and the Gannett Foundation, the program staff members now have much more space to serve children and families, including The Kellogg Family Suite - a family visitation room with a home-like setting.

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Perseverance = Family Reunification

Brandy, a single mom of 3 young children, was proactive and persevered from the moment that her children were removed from her custody. What started out as a "termination" case one year ago, turned into a "reunification" case very quickly.

Brandy fought to get her kids back. Her kids mean everything to her. Due to some unfortunate life choices that Brandy made, her children were temporarily removed from her custody. The Child & Family mediator put a plan in place with tasks for Brandy to complete in order to be considered for family reunification: attend domestic violence and abuse groups to deal with her abuse as a child, attend weekly counseling sessions (which Brandy had started prior to court orders), work, take a budgeting and parenting class and fix the flooring in her house. Brandy completed every task in a timely manner with flying colors.

Family reunification, sadly, doesn't occur often when the children are placed into foster care. LCCC coworkers were ecstatic with Brandy's drive, commitment and success. Today, Brandy and her three young children are back under one roof and doing well with continued oversight and support. The children are settled back into school now and Brandy is beginning the process to enroll the kids in activities such as scouting, arts and more. With all of the new tools she has learned and the support system that Brandy has in place, she looks forward to being a family again and the best possible parent she can be.

Your donations enable LCCC to help our birth and foster families with extraordinary expenses that are required in order to secure a placement into foster care or for successful reunification. Such items may include gas cards to assist with travel for family visits or medical visits, a bed & bedding for the children, initial expenses to cover basic needs of the children and more. The Board and co-workers are thankful for your generosity! We don't ever want minor repairs or needs to stand in the way of reunification of a family.

Reflections... from the Administration & the Board of Directors

Continued from page 1

We are truly thankful to the Loaves & Fish donors who collectively donated \$160,000 to the agency. 100% of the Loaves & Fish gifts go into our program services. We are also grateful to the Ralph C. Wilson Jr. Foundation and the Robert W. & Maxine C. Parker Foundation for the support to our older adult programming. These gifts help us to respond to the specific needs of the 60+ years of age population, the fastest growing population in Livingston County.

Despite all of this generosity, it still is difficult to manage our budget. Costs continue to increase and some of our government contracts are either cut or have remained flat for many years. This has been particularly true with Mental Health and Substance Abuse Counseling. The need increases, especially due to the opioid crisis, yet the funding for these services fails to match the need. We will continue to rely on the support provided by our generous donors to fund this critical work.

The Board and co-workers at LCCC truly value and appreciate our donors, our volunteers and everyone in this community who supports us through time, talent, treasure or prayer. We could not do our work without this support. This gratitude includes the 14 current board members, our 42 coworkers, the 8 parishes of the Livingston Vicariate and the Diocese of Lansing

Donna M. England *President, Board of Directors* **Mark T. Robinson** *Executive Director*

Special Grant Funds at Work...

LCCC received a special \$90,000 2-year grant from the Ralph C. Wilson, Jr. Foundation in support of our three Senior Services programs - Resource Advocacy, Volunteer Caregiver and Be Our Guest Adult Day. The funding supports general operations of programs serving local caregivers of seniors. The funding is a serious boost to our critical services for caregivers and seniors. Resource Advocacy and Volunteer Caregiver programs are offered FREE to seniors & their caregivers with over 80% of those we serve classified below 150% of poverty. Funding also closes the gap for Be Our Guest Adult Day which is offered on a cost-sharing basis with an average gap of \$107.75/day per client.

For the 5th year in a row, LCCC is honored to be the recipients of a grant from the Robert W. & Maxine C. Parker Foundation in support of music and art therapy, activities and activity supplies at Be Our Guest Adult Day. The \$10,000 grant will also allow LCCC to provide a variety of family style entertainment for the Guests and their families. It means the world to the families to have a safe place that the whole family can interact and enjoy entertainment in an environment that is quiet and familiar to the Guest. Community events are overwhelming to the Guest, inciting anxiety and confusion.

LCCC was the recipient of a generous grant of \$3,000 from the Gannett Foundation for wiring and technology needs at the new Child Welfare offices and a \$8,755.14 grant from The Kellogg Family Foundation to outfit our family visitation room (The Kellogg Family Suite) and reception area in LCCC's new Child Welfare Offices. The funding allowed LCCC to create a home-like and comfortable setting where families meet for court-ordered, supervised visits as they work toward reunification.

A LASTING LEGACY

Considering making a Charitable Bequest in your will to bestow on LCCC to assist our ability to serve future generations of those who turn to us in their time of need? Please feel free to contact Mark or Julie with any questions or desires regarding your interest in leaving a lasting legacy with LCCC. Additionally, please discuss your decision with your financial advisor or attorney for information on how to add LCCC to your will.

Leaving a Bequest makes it easy to help your favorite charity without dipping into your income or savings.

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Mark Your Calendars!

- Dementia Specific Caregiver Support Group - 3rd Wednesday of each month at 4:30pm at Be Our Guest Adult Day Center.
- Foster Care & Adoption Information
 Meeting 3rd Monday of each month at 5pm at
 LCCC's Child Welfare offices, Howell (supported
 through The Kellogg Family Foundation).
- Medicare Part D Enrollment Assistance
 Oct. 15-Dec. 7, 2017. Call LCCC Older Adult
 Specialists in the Resource Advocacy dept. at 517545-5944 to schedule an appointment.
- **Senior CCA Thanksgiving Luncheon** November 16, 2017 at St. Patrick, Brighton.
- Christmas Blessing Project (serving low income & homebound seniors) donation collection begins November 16, 2017 through December 1, 2017. Call Suzi at 517-546-9910 or visit our web site for a list of desired items.
- Salute to the Stars & Celebrity Dance Competition - March 3, 2018 at Crystal Gardens. Call Julie Amman at 517-545-5944 for details.

Please see www.livingstoncatholiccharities.org for more information on any of the above events

LCCC Services

Mental Health Counseling:

Nationally accredited family service agency offering counseling for individuals, groups, couples, families and children. Many insurances are accepted and a sliding fee is offered for the uninsured.

Volunteer Caregiver Program:

Volunteer services designed to assist older adults to remain independent and in their own homes with grace and dignity.

Substance Abuse Treatment:

Individual and group therapy provided following an initial assessment and determination of appropriate level of care. Many insurances are accepted, along with government contracts and a sliding fee scale for the uninsured.

Senior Resource Advocacy:

Providing support and information on resources available in the community and state for individuals 60 years old and older.

Substance Abuse Prevention:

Communities Mobilizing for Change in partnership with the Livingston County Community Alliance and the Livingston Community Prevention Project.

Parish Ministry:

We Care Marriage Preparation Classes, Catholic Council on Aging, and Divorce and Beyond education/support group.

Foster Family Care and Adoption: Providing temporary care for children while working toward reunification with biological family. If reunification is not possible, LCCC will seek adoptive parents for the child(ren).

Be Our Guest Adult Day:

A supportive and caring environment for memory impaired adults who would benefit from a structured day setting. Our goal is to provide meaningful services that enrich the lives of older adults, families and caregivers. Payment is made on a cost-share basis.



The Hertzler Family continues to grow! Congratulations on your successful adoption of four new family members!

2016-2017 Program Statistics & Outcomes

CHILD WELFARE Outcomes:

- The Foster Care program served 46 children during this fiscal year.
- 9 children were adopted (all by a relative or the foster parents), 2 were transferred to other foster care programs, 6 children returned to a birth parent.
- The program has 15 licensed foster families and continues to recruit and license more.
- LCCC Foster Family Care program provided a total of 9,100 days of foster care.

ADULT DAY Outcomes:

- BOGADS served 53 guests and their families during the year; providing 12,770 units of service.
- 100% of program Guests attained socialization goals within their service plans.
- 85% of the caregivers reported decreased stress in their lives.
- 90% of the caregivers of program Guests report participation in the program directly contributes to their loved one remaining at home.
- 65% of the Guests report incomes less than 150% of the national poverty level.

VOLUNTEER CAREGIVER PROGRAM Outcomes:

- 100% of seniors served reported that the services received through the program allow them to live safely in their homes.
- 100% of seniors live below 150% of the national poverty level.
- 100% of seniors served report they have received good or excellent service.
- 100% of volunteers report satisfaction with the program.
- Volunteers provided 687 rides for a total of 21,916 miles, 243 respite visits and 224 friendly visits to a total of 69 seniors.
- Provided 3,949 hours of service of which volunteers provided 2,566 hours & staff provided 1,383 hours.
- Trained 10 new volunteers, for a program total of 46 active volunteers.

MENTAL HEALTH & SUBSTANCE ABUSE COUNSELING Outcomes:

- Provided services to 333 people through 225 substance abuse counseling cases; 790 people through 513 mental health cases.
- Provided a total of 3,665.5 units (2,515.5 hours through group therapy and 1,150 hours through individual/family therapy) of outpatient substance abuse counseling and a total of 5,906 units of outpatient mental health counseling (1,244 hours through group therapy and 4,662 through individual/family therapy).
- 64% of the Mental Health clients demonstrate an improved Self-Sufficiency score, 75% report developing healthier coping skills, 63% report expressing their feelings more appropriately and 93% report treatment is meeting their needs.
- Of the Substance Abuse Treatment clients completing treatment, 85% report having healthier coping skills, 65% report feeling more mentally healthier and 64% report expressing feelings more appropriately.
- 61% of Substance Abuse Treatment clients and 58% of Mental Health Counseling clients report living below 150% of the national poverty level.

RESOURCE ADVOCACY Outcomes:

- 100% of the seniors served reported satisfactorily accessing the needed resource(s).
- 100% of the seniors served reported receiving good-to-excellent service.

Staff Anniversaries

LIVINGSTON COUNTY CATHOLIC CHARITIES



Katie Holmes (Left) celebrates 5 years at LCCC. Bill Boucher (Right) celebrates 10 years at LCCC.

Missing: Jaynee Shanks celebrates 10 years at LCCC.

What Our Clients Have to Say...

"The caregivers are so kind & patient...the program provides a variety of activities to stimulate mom's mental health..." P.G.

"The amount I pay for mom at Be Our Guest is lifesaving! Mom enjoys every day there..." N.W.

"Thank you for accepting me into your programs." Anonymous

"My counselor continues to help me with my mental health, spiritual growth and has helped me develop tools to get me through life." Anonymous

- 970 clients were served this fiscal year (936 were first time clients).
- 1,483.25 units of service were provided.
- 57% of clients served live at or below 150% of the national poverty level.
- LCCC Older Adult Specialists helped 794 people with Medicare benefit explanations and comparison of coverage.
- Christmas food and gift boxes were provided to 113 seniors through the annual Christmas Blessing project a community effort.
- 75 volunteers assisted in this program with the Christmas Blessing project providing 127.5 hours.

SUBSTANCE ABUSE PREVENTION Outcomes:

- LCCC continues to partner with the Michigan State Police to conduct alcohol compliance checks at local licensed liquor retailers with a compliance rate of 93%.
- Over 800 lbs. of pills were collected through the Big Red Barrel this fiscal year.
- Approximately 25% of Livingston County liquor retailers participated in Project Sticker Shock - a youth oriented event that uses stickers that are placed on cases of beer to remind buyers that it is illegal to purchase alcohol for minors.
- LCCC continues to partner with Karen Bergbower & Associates, Key
 Development Center and LACASA to provide coordinated drug
 prevention services throughout the county through the Livingston
 Community Prevention Project (LCPP).

PARISH MINISTRY Outcomes:

- 65 couples completed We C.A.R.E. Marriage Preparation.
- 2 couples completed the We C.A.R.E. refresher course.
- LCCC co-workers and board members joined local parishioners on 2 occasions to visit the farmworkers at Buurma Farms.
- LCCC partners with the Livingston Region Catholic Council on Aging to facilitate the Lenten Retreat, Annual Picnic, Senior Appreciation Mass & Luncheon, and the Thanksgiving Celebration for older adults, hosting several hundred annually.

CASE MANAGEMENT & PEER SUPPORT Outcomes:

- Provided 4032 units/hours of service to 154 participants through the LCCC Recovery Team for those recovering from alcohol and drug addiction.
- 2,016 units of service hours were provided through 1,344 Engagement Group sessions.
- 2391 hours through 310 contacts were provided by the Case Manager.
- 99% of the clients served reported incomes below 150% of the national poverty level.



Local teens working with LCCC's Substance Abuse Prevention Coordinator to implement Project Sticker Shock at local alcohol retail establishments.



Donor Gifts from July 2016 to June 2017 ~ Thank you to ALL donors — we are truly grateful for all of your generous contributions to LCCC. In addition to the donors listed are those who wish to remain anonymous and those making a gift through a church or other group. If we have missed someone, please accept our apology, and let us know so that we can correct our records.

Ronald & LisaAbbott Susan & Charles Aberasturi Robert & Eleanor Abfalter Paula Abraham Kathleen Abraham John & Arlene Achino Steve & KarenAdams Mr. & Mrs. Kerry Adams Mr. & Mrs. Nigel Addison Iennifer Albee Gian & Barbara Aldighieri Nancy A. Alex Evelyn Allen Maureen Alterman Trinidad Amezola Celina Amezola Julie & Scott Amman Cristina Amparan John & Sherrie Andonian Donna Andrizzi Michael Ankenbrandt Mary & Peter Ansbro John & Rebecca Anthony Mr. & Mrs. Michael Antrim Lori & Rick Aranguren Patricia & Larry Aretha Colleen & Alex Asher Linda & Thomas Askew Diane & Robert Assenmacher Vincent Astorino Bill & Wilma Atkinson Rana Augustine Eileen & Robert Auld June & Dennis Austin Raymond & Eileen Avery Joseph & Lynne Azzopardi Janice & Gregory Baar Frank & Cecelia Babinchak Brad Bachman John & Kathryn Backhuus William & Deborah Backlund, Ir. Larry & BethBacon Thomas & Claire Bahen Brian & Rebecca Baibak Mr. & Mrs. Christian Balas Nancy & Richard Baldus Philip & Phyllis Balmforth Kirk & Teah Bankes Mr. & Mrs. David Baran Frances Baran Iav & Elizabeth Barasch Mark & Lisa Baravik Bob & Lorraine Barba Greg Barranger Michael & Sharon Barrett Mary & DavidBarry Eric & SandraBartholomew Renee Bartkovich Susan & Michael Bartkowiak Duane K. Bartlett Roscoe Bartlett Craig & Barbara Barton Thomas Barzvk Edward & Patricia Barzyk Judith & Lodavico Bastianelli Marie & Donald Batten Mary & PeterBattle Mary Ellen & Gilbert M Bazil, Jr. Susan & Ronald Bazzy J.M. & Joan Beaudoin

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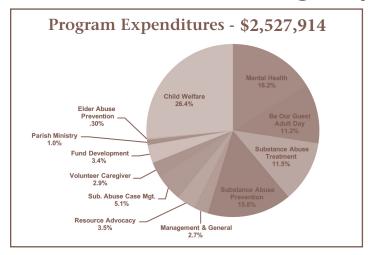
May they all be rejoicing in the love of our Lord.

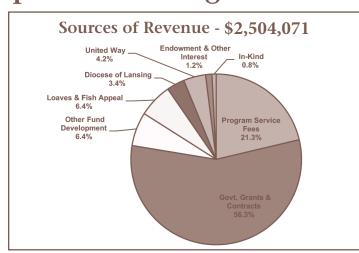
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